

Customer Supply Center:
Phone: 1-800-525-8027
Fax: 1-800-856-7057
E-mail: csc.order@gsa.gov

Stock Items — Off Our Shelves To You

OUR GOAL: Many of the brand name products you'll find on the commercial market can also be purchased through our Acquisition Center but with the benefit of low, best value prices. As an added value, our low prices include delivery costs. We are bringing you solutions with more brand name products, without brand name prices, and state-of-the-art products that can beat the competition!

Notice to Ordering Activities

REINSTATEMENT OF GSA'S MATERIAL RETURNS PROGRAM (MRP)

In September of 1999 the General Services Administration discontinued its Material Returns Program in anticipation of depot closures. Due to a change in our depot closure plans, the Material Returns Program was reactivated on January 15, 2001. This program provides a means by which customer agencies with excess quantities of GSA-managed items, can return them to GSA for credit.

Excess GSA stock items for which your agency has no foreseeable use may be eligible for return to GSA, provided the following conditions are met:

- ✓ The minimum dollar value per line item based on current GSA price is \$450 for all Federal Supply Groups or Classes except FSG 51 and 52. FSGs 51 and 52 have a minimum of \$130.
- ✓ Items for return are not FSG 89 or FSCs 2610, 5180, 6630, 6640, 7540, 8010, 8030, 8040, or 8115. These items are not authorized for return; they should be considered excess and processed in accordance with Federal Management Regulations.
- ✓ Items do not have a limited shelf-life.

- ✓ Items are not coded "terminated" or discontinued".
- ✓ Items are either condition code "A" or "E". Condition Code "A" (new) items will be granted a credit of 80% of the current GSA cost price when received. Condition Code "E" items will be granted a credit of 60% of the current GSA cost price.

Prepare offers to return excess material in accordance with Chapter 4 of the FEDSTRIP Operating Guide or Chapter 9 of MILSTRIP (DOD 4000.25-I-M). For additional information on this issue, you may contact the Supply Management Division (FCSI) at (703) 305-7473.

Recently requisitioned material, ordered/shipped in error by GSA, may still be returned under the Merchandise Return Authorization (MRA) Program. You may contact GSA's National Customer Service Center for instructions on how to proceed. The address and phone number are:

GSA/FSS/6FR
1500 East Bannister Road
Kansas City, MO 64131-3088
Telephone : 1-800-488-3111 or DSN 465-1416

Please pass this information to anyone in your organization who could benefit by use of this program.

NEWS FLASH

Have a colleague who would like a copy of MarkeTips or do you have changes to your current mailing address?
Call the Centralized Mailing List Service (CMLS)
on (817) 334-5215 or fax your requirements
to them on (817) 334-5227.